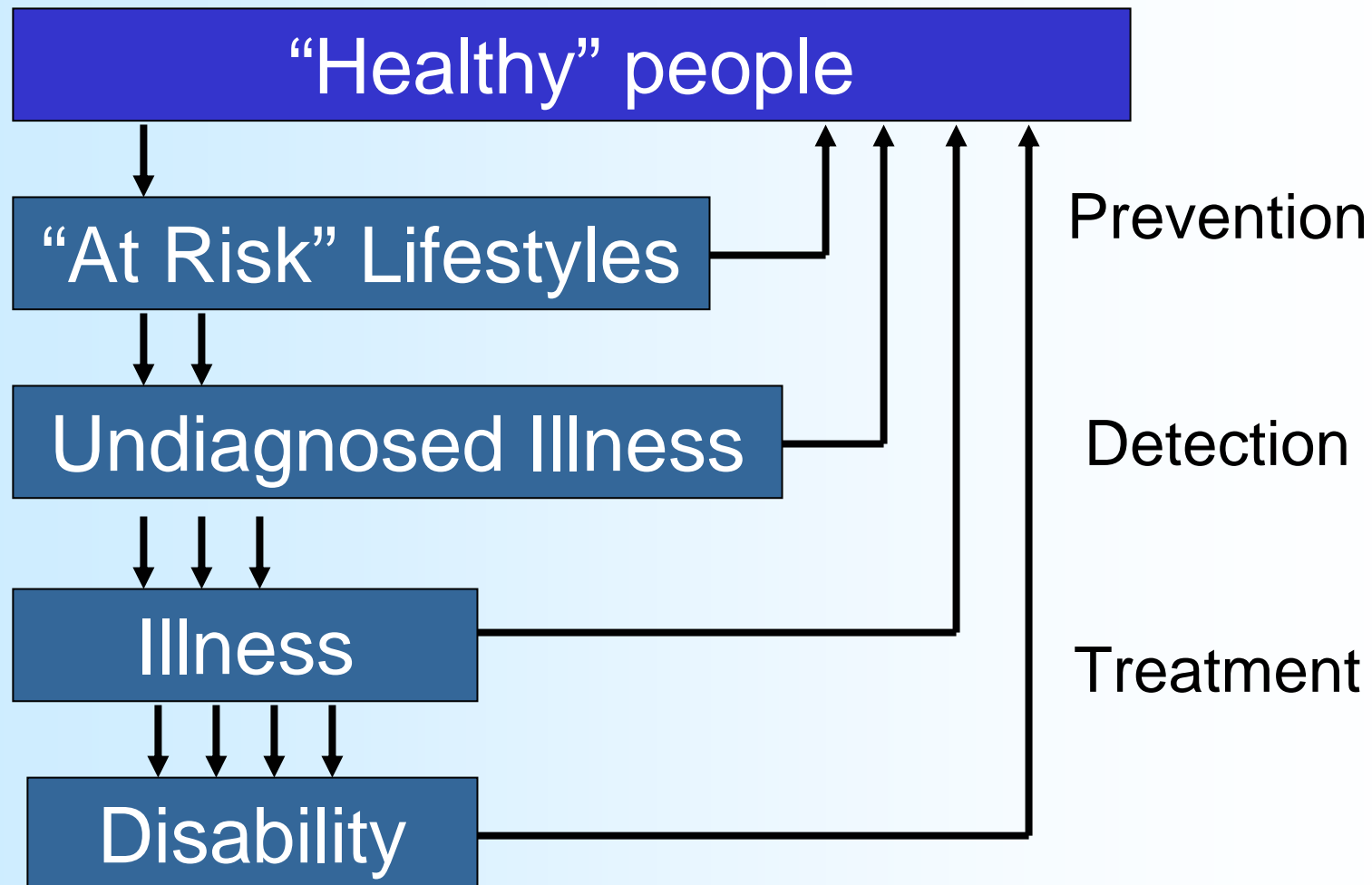


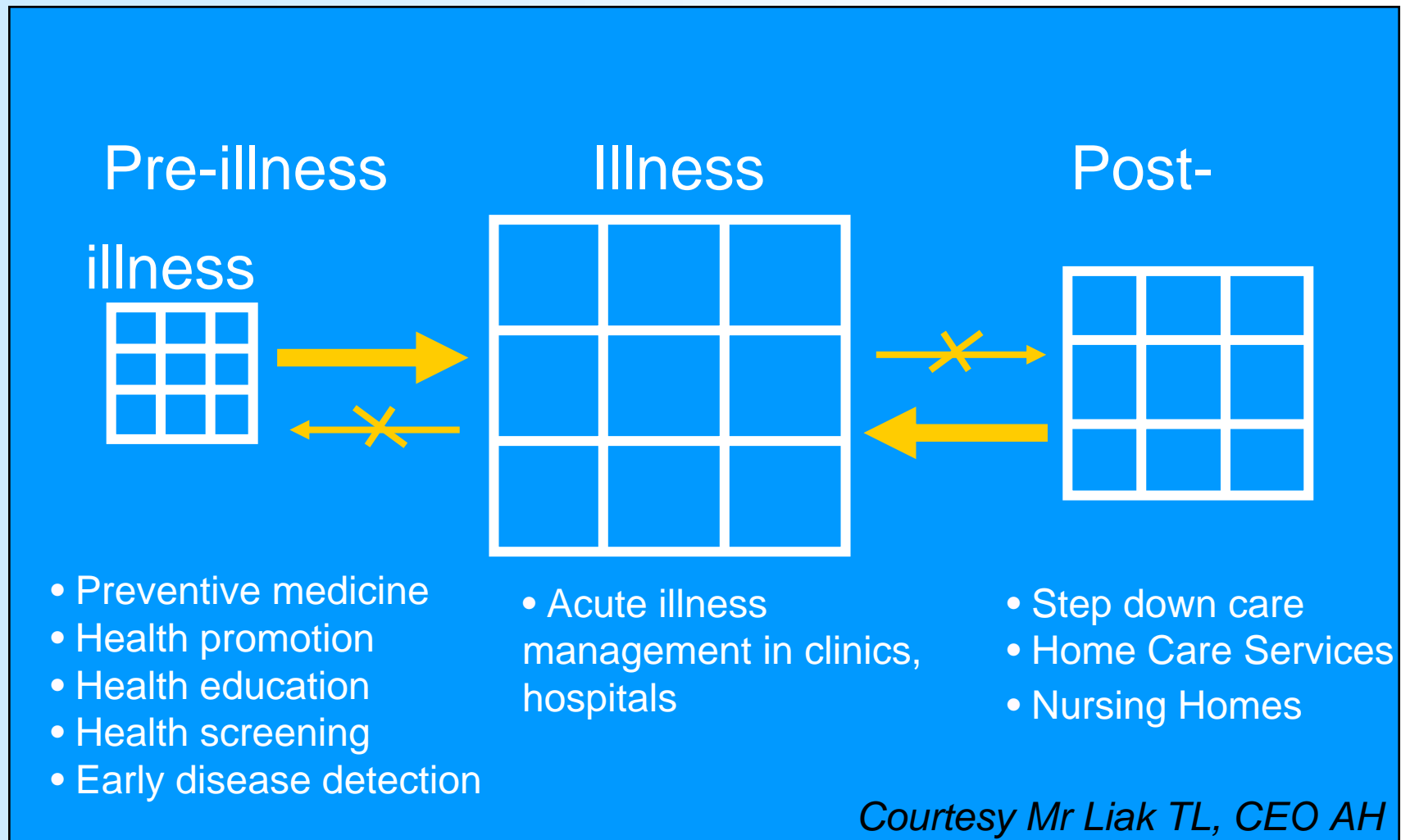
Weaving Through The Care Maze

Dr Pang Weng Sun

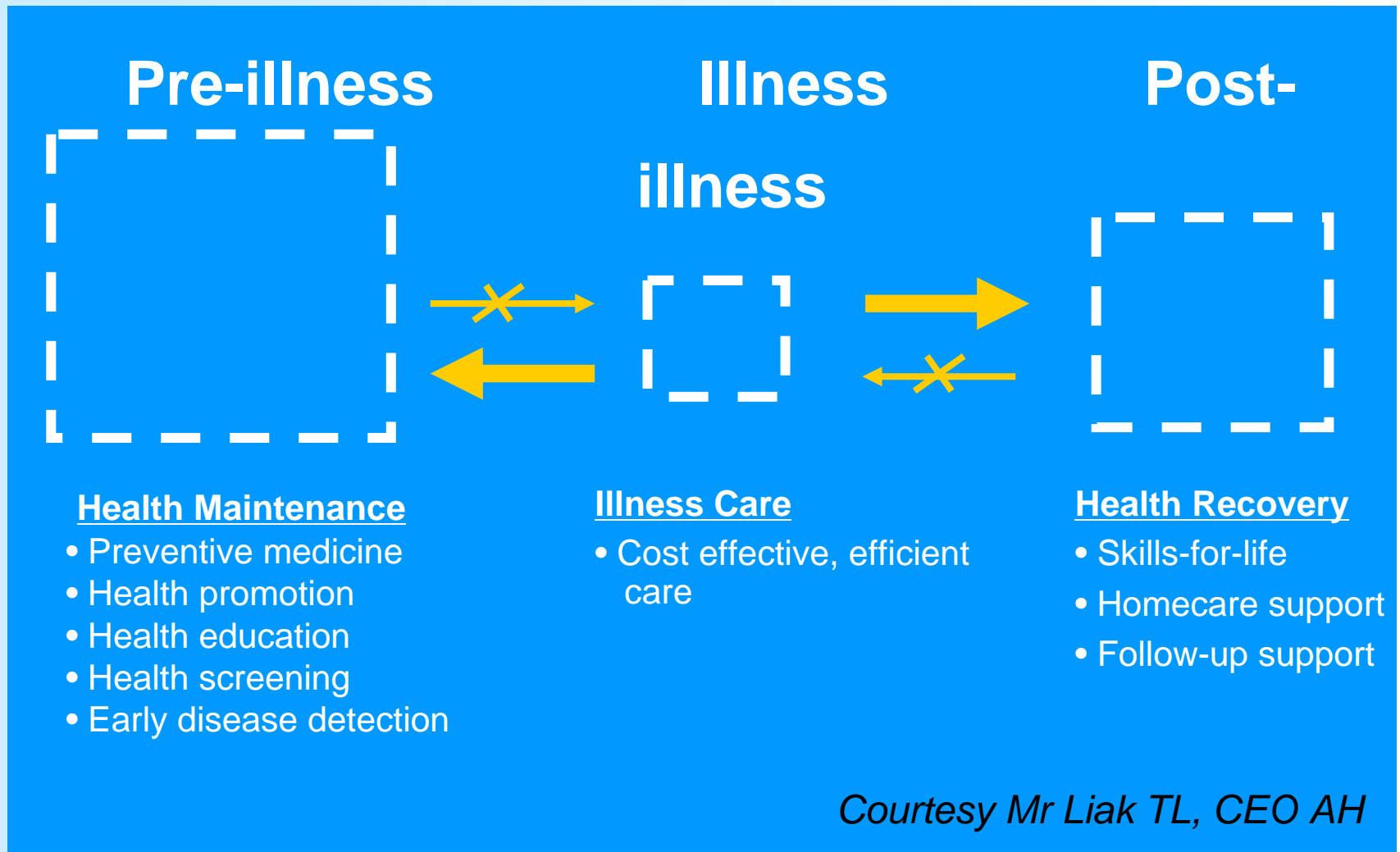
Concept of Healthcare



Compartmentalised "Illness" Care



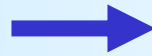
“Hospital Without Walls”



Two Decades of Care

■ In 1984

- Acute hospitals
- Primary care
- Nursing homes and chronic sick unit
- Home nursing

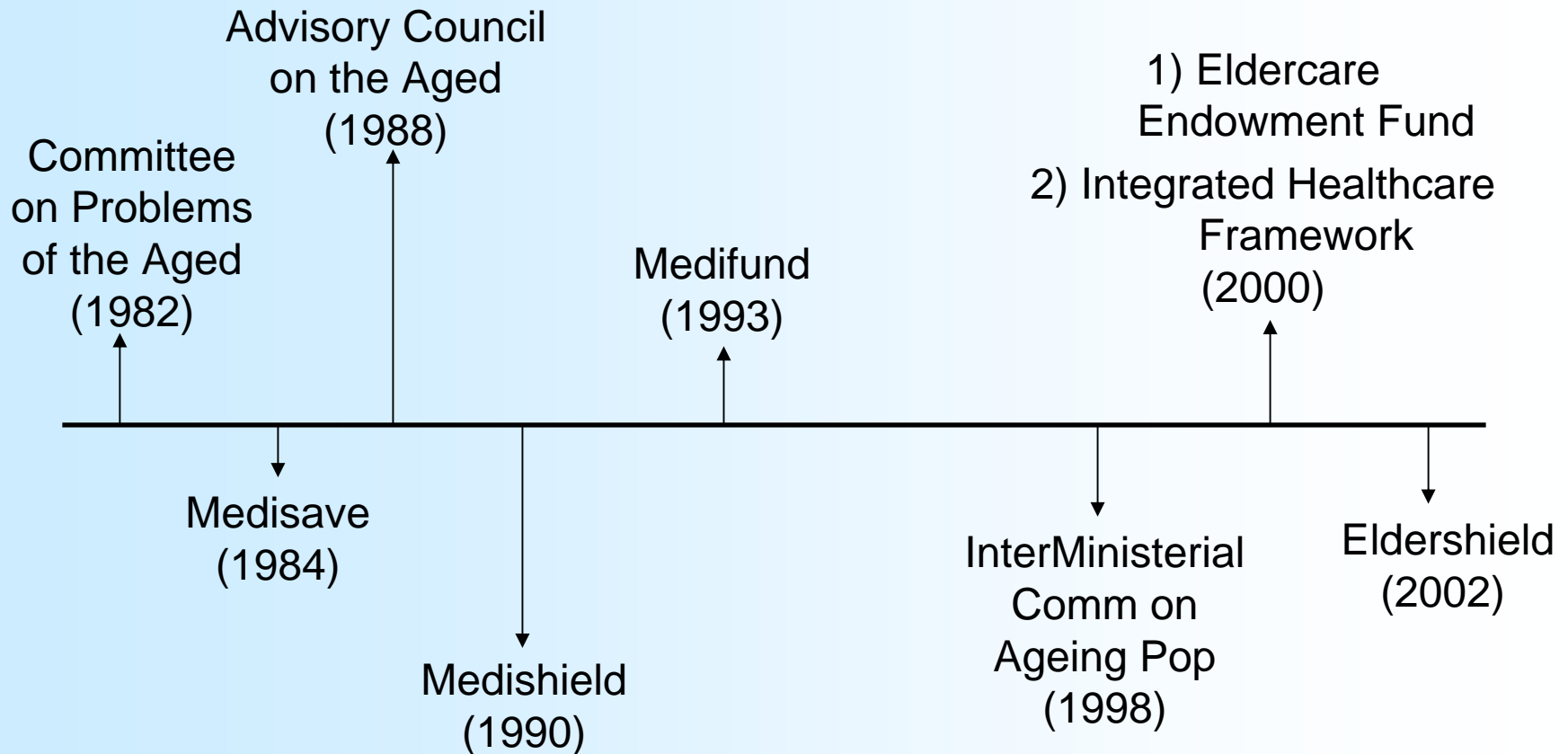


■ By 2004:

- Acute hospitals
- Community hospitals
- Primary care
- Nursing homes, hospices, sheltered homes
- Home medical and nursing services
- Day hospitals, day rehab, day care, multiservice centres
- Other community services including meal services, befrienders, home helps, counselling services, neighbourhood links etc
- Case/care management

We have achieved much in 20 years!

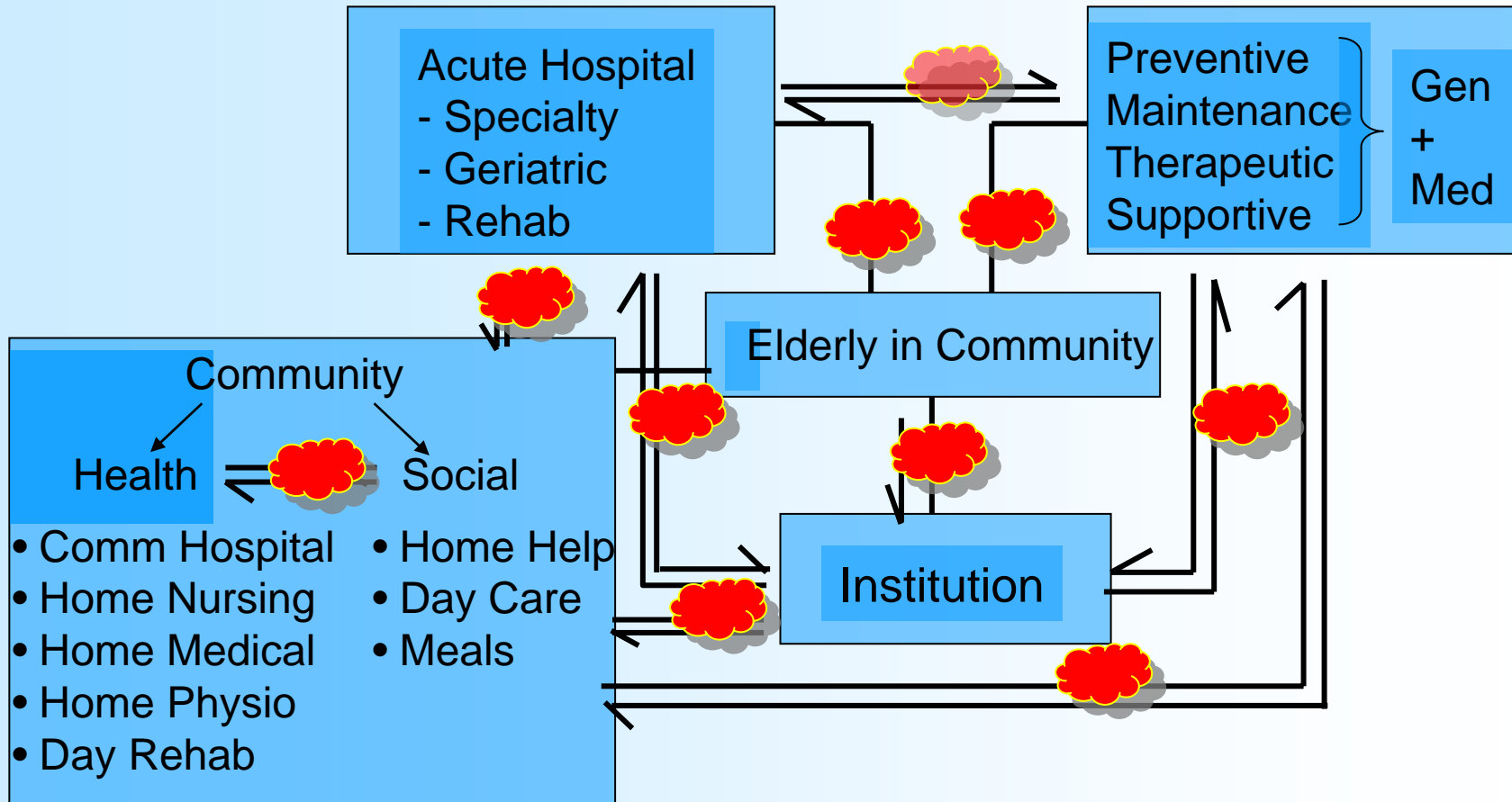
Milestones



Current

- We have progressed
- However, our services have also become more complex
 - *More types of care*
 - *More professional care providers*
 - *More organizations providing care*
 - *More complex funding and charging mechanisms*
 - *Changing social trends and expectations*

Building Blocks



Slide Courtesy of A/Prof Philip Choo, TTSH

Clearing The Block

- Much effort by various public and VWO agencies, committees, workgroups, taskforces to address service gaps and improve coordination, including:
 - *Coordinating Committees for Geriatric Care (CCGC)*
 - *Community Care Networks (CCN)*
 - *Many others, several still ongoing*

Ongoing Questions

- How do we bridge the divide between the services we offer with the needs of the users on the ground?
- How do we empower or assist users to weave through the care maze?

Jurong HealthConnect

- Can we take a smaller community like Jurong and see how we can improve pre-illness, illness and post-illness care of its residents?
 - *Studying needs*
 - *Engaging service providers*
 - *Connecting users to providers*

Thank You